The Artificially Intelligent

Home

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2Q 2019

Appeal of Monitoring Features on Wearable Devices US Broadband Households Who are Smart Home Device Owners Not appealing (Rating 1-3) Appealing (Rating 5) Highly appealing (Rating 6-7) Use it like a panic button to notify police or fire when pressed Detect when you are sleeping and adjust temperature, lock doors, or turn off lights Detect when you wake up and adjust the temperature Detect when you are hot or cold and adjust the temperature Detect when you wake up and turn on the coffee pot 40% 20% 0% 100% 20% 40% 60% 80% © Parks Associates

SYNOPSIS

Data analytics, machine learning, and artificial intelligence are entering the home in smart products and services, creating value for both consumers and solution providers. Video storage services are a significant source of recurring revenue, and video analytics are drastically improving the user experience with video storage, event triggers, and viewing. Smart thermostats use analytics to understand household patterns and optimize room comfort and cost savings. Biometric data can be used to authenticate services and provide more personalized experiences. This research examines how consumers value product and service capabilities enabled by data and connectivity.

ANALYST INSIGHT

"Al technology, in various forms, directly impacts many facets of commercial and consumer life, including the smart home. Al can work seamlessly behind the scenes throughout the smart home by leveraging sensor-based predictive analytics to produce personalized recommendations, provide intelligent alerts, or deliver partially to fully automated actions."

- Steve Nason, Senior Analyst, Parks Associates

Number of Slides: 63

Consumer Analytics Team



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The Artificially Intelligent

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CONTENTS

Consumer Analytics: Home Security Track

Home

Key Questions Answered

Survey Methodology

Reading Parks Associates Charts

Executive Summary

- Industry Insight
- Key Findings and Market Impact

The Basics of Smart Home Devices

- Smart Home Device Ownership (2014 2018)
- Smart Home Device Ownership (2014 2019)
- Smart Energy & Misc. Device Ownership (2014 - 2019)
- Smart Safety & Security Device Ownership (2014 - 2019)

Security Analytics

- Appeal of Security Related Alerts (Q4/18)
- Demographic Breakdown Among Those Rating Security Alerts Highly Appealing (Q4/18)
- Housing Factor Breakdown Among Those Rating Security Alerts Highly Appealing (Q4/18)
- Highly Appealing Security Alerts Among Security System Owners (Q4/18)
- Highly Appealing Security Alert Features Among Professional Monitoring vs. Self Monitored HHs (Q4/18)
- Highly Appealing Security Alerts Among Smart Home Device Owners Who Recently Experienced Specified Life Event (Q4/18)

 Highly Appealing Security Alerts Among Networked Camera and Smart Video Door Bell Owners (Q4/18)

Health Analytics

- Appeal of Health Related Alerts (Q4/18)
- Demographic Breakdown Among Those Rating Health Alerts Highly Appealing (Q4/18)
- Housing Factor Breakdown Demographic Breakdown Among Those Rating Health Alerts Highly Appealing (Q4/18)
- Highly Appealing Health Alerts Among Professional Monitored vs. Self-monitored Households (Q4/18)

Wearable Analytics

- Appeal of Monitoring Features on Wearable Devices (Q4/18)
- Demographic Breakdown Among Those Rating Monitoring Features on Wearable Devices Highly Appealing (Q4/18)
- Housing Factor Breakdown Among Those Rating Monitoring Features on Wearable Devices Highly Appealing (Q4/18)
- Highly Appealing Monitoring Features of Wearable Devices Among Smart Home Device Owners Considering Smart Watch Valuable/Familiar/Affordable (Q4/18)
- Highly Appealing Monitoring Features on Wearable Devices Among Professional Monitored vs. Self-monitored HHs (Q4/18)
- Highly Appealing Monitoring Features on Wearable Devices Among Smart Lighting Device And Smart Thermostat Owners (Q4/18)
- Highly Appealing Monitoring Features for Wearable Devices Among Home Control System & Smart Home Device Owners (Q4/18)





The Artificially Intelligent Home

SERVICE: RESIDENTIAL SECURITY

2Q 2019

Energy Analytics

- Appeal of Energy Management Solutions (Q4/18)
- Demographic Breakdown of Those Rating Energy Management Solutions Highly Appealing (Q4/18)
- Housing Factor Breakdown Among Those Rating Energy Management Solutions Highly Appealing (Q4/18)
- Highly Appealing Energy Management Solutions Among Smart Energy Device Owners (Q4/18)
- Highly Appealing Energy Management Solutions Among Those Who Think Being Green is Very Important (Q4/18)

Overall AI Use Case Appeal

- Top 10 Appealing Use Cases of Artificially Intelligent Home (Q4/18)
- TURF Analysis
- Optimal Artificially Intelligent Home Use Case Combinations (TURF Analysis)

Smart Home Device Intenders: AI Feature Importance

- Smart Lighting: Importance of Product Capabilities (Q4/18)
- Smart Thermostat: Importance of Product Capabilities (Q4/18)
- Networked Camera: Importance of Product Capabilities (Q4/18)
- Access Control Devices: Importance of Product Capabilities (Q4/18)
- Smart Speaker: Importance of Product Capabilities (Q4/18)

Home Automation Preferences

- Definitions for Degree of Automation
- Tier 1: Top 5 Home Automation Preferences (Q4/18)

- Tier 2: Middle 5 Home Automation Preferences (Q4/18)
- Tier 3: Bottom 7 Home Automation Preferences (Q4/18)

Appendix





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ATTRIBUTES

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Home

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