

## Residential Security Dealers: Trends and Disruption

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By Dina Abdelrazik, Senior Analyst, and Lindsay Gafford, Research Analyst, Parks Associates

#### **Synopsis DIY and Dealers** A number of market developments and Dealer Sales of DIY Security Systems (2017-2018) trends are impacting Among US Security Dealers the security industry, including new 100% technology, growth in ■ Started selling DIY security self-installed home of Dealers Agreeing with Specified Statement systems in current year security systems, the addition of interactivity, and changes in 75% consumer behavior. ■ Selling fewer DIY security systems in current year than last Channel expansion is year also a factor, as security systems are being bundled with 50% Selling about the same volume broadband and video of DIY security systems in solutions, as well as current year and last year sold in big box retail, through energy ■ Selling more DIY security providers, and direct to systems in current year than last 25% consumers. This report year evaluates security dealers and provides a comprehensive view of ■ Do not sell DIY security systems the security dealer 0% channel through 2017 2018 industry insights and findings from a Parks © Parks Associates Associates survey of security dealers. Publish Date: 3Q 19 "The residential security market continues to evolve as interactive services and smart home technology give dealers additional value propositions. However, competitive pressure is increasing from self-installed/DIY security systems and competition outside the traditional security channel," said Lindsay Gafford, Research Analyst, Parks Associates.

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Interactive Security Systems as a Percentage of Sales

Average Upfront Price by Type of Security System

Sales of DIY Security Systems in Year (2017-2018)

Contract Term of Professional Monitoring Services (2014-2018)

Leading Methods of Acquiring Sales Leads (2017-2018)

Important Factors in Central Monitoring Station Selection (2017-2018)

Installation Rates for Security System Panel Types (2017-2018)

Most Commonly Used Interactive Service Providers (2014-2018)

Security System Purchase Channel

Purchase Location of Smart Home Devices

US Residential Security Forecast – MSOs (2018-2023)

Consumer Willingness to Pay to Connect Smart Devices to a Monitoring Station

Top Challenges to Security Dealers in the Year (2017-2018)

Expand the Residential Security Market

Interest in Security System Features

Smart Home Safety & Security Device Ownership by Segments

	Com	

Alarm.com Mountain Alarm

Brinks Home Security Nest
Comporium Netgear

Deep Sentinel NorthStar Alarm Services

Dynamark Security Ring

EMC Security

EMC Security

Scout Alarm

Hawk Security Services

Honeywell Total Connect

Vivint



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#### **Attributes**

Parks Associates 5080 Spectrum Drive Suite 1000W Addison, TX 75001

800.727.5711 toll free 972.490.1113 phone 972.490.1133 fax

parksassociates.com sales@ parksassociates.com Authored by Lindsay Gafford and Dina Abdelrazik

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