

**Bottom Line Analysis** 

3Q 2013

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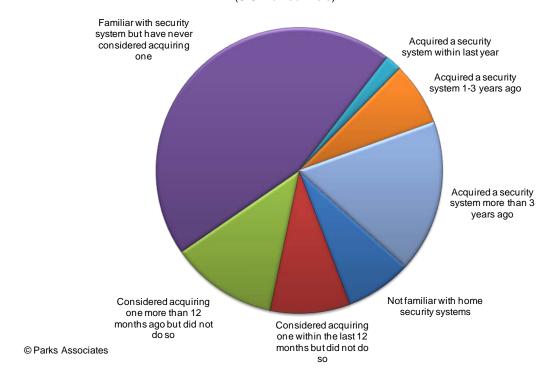
# SYNOPSIS

Expanding the Base: From Security to Smart Home analyzes the potential of growing the home security market through integrated, Internet-enabled packages.

It compares and contrasts the established base of security-system owners against households with newer, more sophisticated offerings. It also analyzes households that are considering adopting a security system and those who recently considered a system but ultimately chose not to adopt one.

# Interest in Acquiring a Home Security System

(U.S. Homeowners)



# ANALYST INSIGHT

"Although just 2% of homeowners acquired a system over the past year, an additional 9% considered acquiring a system but did not do so. This represents a significant lost opportunity for the home security market—capturing all of these consumers would translate into a fivefold increase in market growth."

- John Barrett, Director, Consumer Analytics, Parks Associates

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**About the Research** 

**Previous Research** 

**Key Findings** 

Recommendations

All Broadband Households, The Basics for Owned and Rented Residences

· Consumer electronics Adoption (2009-2013)





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- Renting vs. Owning by Income (Q1/13)
- Renters and Owners by Income (Q1/13)
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- Internet-Enabled Home Security System Features (Q2/13)
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- Home Management Equipment Installation Preference (Q4/12)
- Home Management Service, Business Model Preference (Q4/12)

# The Security Dealer Perspective

- · Background
- Background: How Large Security Providers Addressed Recession





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- · Background: Silver Linings
- · Key Findings
- · Security Firm Revenues Expectations for 2013 vs. 2012
- · Big differences in monitoring contract lengths appear over just one year.
- · Do you offer equipment that allows your customers to have remote self-monitoring and control?
- · The percentage of customers adopting smart home features and services

#### **Additional Research from Parks Associates**

# **ATTRIBUTES**

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