# **Consumer Apps**

Primary Consumer Digest App Ecosystem Research Service

2H 2012

App Ecosystem

By Heather Way, Senior Research Analyst, Parks Associates

# Synopsis

*Primary Data Digests: Consumer Apps* highlight consumer research data that identify trends, use cases, different monetization models, and app user segments.

Parks Associates' **App Ecosystem Research Service** focuses on apps across mobile and digital home CE platforms, analyzing the impact of cross-platform app development and distribution over a variety of business areas.

### **Analyst Insights**

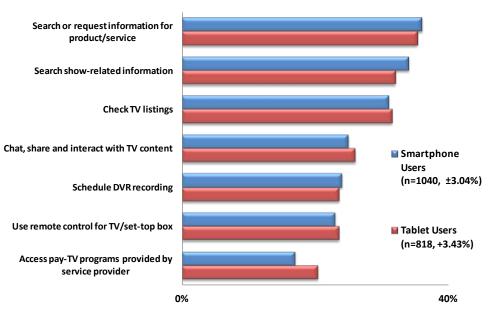
"Over one-third of smartphone and tablet users search for or request product or service information while watching TV. More and more, consumers are using second-screen apps as an alternative to traditional remote controllers and interactive program guides (IPGs)."



— Heather Way, Senior Research Analyst, Parks Associates

### Second Screen Activities While Watching TV

(Among smartphone and tablet users in U.S. broadband households)



Source: Untapped Consumer Opportunities for Mobile Services, 2012 % Conducting Activity Daily to Monthly © 2012 Parks Associates

## Contents

#### **Attribution & Disclaimer**

**Section Topics and Key Findings** 

#### Content Search, Discovery, and Recommendations

#### **Connected Device Adoption Trends**

- · Connected Device Entertainment Apps
- · Connected Device Social Applications
- · Second Screen Activities While Watching TV
- · Common Smartphone Activities While Watching TV
- Common Tablet Activities While Watching TV

#### **Mobile Commerce**

- · Connected Device Shopping Applications
- · Digital Purchases on Mobile Phones
- Factors Discouraging Mobile Commerce by Demographic
- · Average Monthly Spend on Digital Content via Mobile Phone
- · Consumer Satisfaction with Mobile Commerce By Demographic
- · Apps for Holiday Marketing



**Primary Consumer Digest** 

App Ecosystem Research Service

2H2012

Research Service

**App** Ecosystem

#### **In-app Purchase Activity**

- · In-app Purchase Activity on Smartphones & Tablets
- Smartphone In-app Purchase Activity by Demographic
- · Average Monthly Spend on Smartphone In-app Purchases (IAPs) by Demographics
- Tablet In-app Purchase Activity by Demographic
- · Average Monthly Spend on Tablet IAPs by Demographics

#### In-app Advertising Recall, Response, and Preference

- · Connected Device Ad Recall and Response
- · Connected Device In-app Ad Recall
- Connected Device Frequency of Ad Response
- · Consumer Comfort Levels with Ad Customization

#### **Emerging App Platform: Connected Cars**

- Connected Car Capabilities
- · In-Vehicle Apps
- · In-Vehicle Apps, by Age of Vehicle

### **Attributes**

Authored by Heather Way Jennifer Kent, Harry Wang, John Barrett, Yilan Jiang · Executive Editor: Tricia Parks

Number of Slides: 40

Published by Parks Associates  $\cdot$  © 2013 Parks Associates  $\cdot$  Dallas, Texas 75248

All rights reserved. No part of this book may be reproduced, in any form or by any means, without permission in writing from the publisher. Printed in the United States of America.

Disclaimer: Parks Associates has made every reasonable effort to ensure that all information in this report is correct. We assume no responsibility for any inadvertent errors.

### Contact

Parks Associates 15950 N. Dallas Pkwy, Suite 575 Dallas TX 75248

TOLL FREE 800.727.5711 PHONE 972.490.1113 FAX 972.490.1133

www.parksassociates.com sales@parksassociates.com

