Consumer Apps

Primary Consumer Digest App Ecosystem Research Service

2H 2012

App Ecosystem

By Heather Way, Senior Research Analyst, Parks Associates

Synopsis

Primary Data Digests: Consumer Apps highlight consumer research data that identify trends, use cases, different monetization models, and app user segments.

Parks Associates' **App Ecosystem Research Service** focuses on apps across mobile and digital home CE platforms, analyzing the impact of cross-platform app development and distribution over a variety of business areas.

Analyst Insights

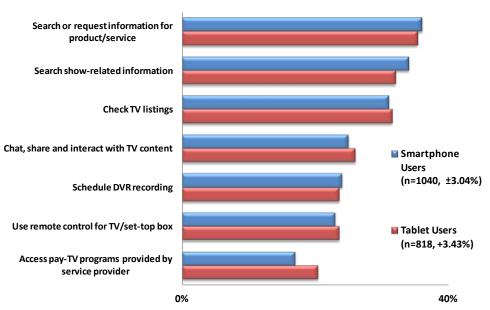
"Over one-third of smartphone and tablet users search for or request product or service information while watching TV. More and more, consumers are using second-screen apps as an alternative to traditional remote controllers and interactive program guides (IPGs)."



— Heather Way, Senior Research Analyst, Parks Associates

Second Screen Activities While Watching TV

(Among smartphone and tablet users in U.S. broadband households)



Source: Untapped Consumer Opportunities for Mobile Services, 2012 % Conducting Activity Daily to Monthly © 2012 Parks Associates

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Section Topics and Key Findings

Content Search, Discovery, and Recommendations

Connected Device Adoption Trends

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- · Connected Device Social Applications
- · Second Screen Activities While Watching TV
- · Common Smartphone Activities While Watching TV
- Common Tablet Activities While Watching TV

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- · Digital Purchases on Mobile Phones
- Factors Discouraging Mobile Commerce by Demographic
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- · Consumer Satisfaction with Mobile Commerce By Demographic
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Research Service

App Ecosystem

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- · Average Monthly Spend on Smartphone In-app Purchases (IAPs) by Demographics
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- · Connected Device In-app Ad Recall
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- Connected Car Capabilities
- · In-Vehicle Apps
- · In-Vehicle Apps, by Age of Vehicle

Attributes

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